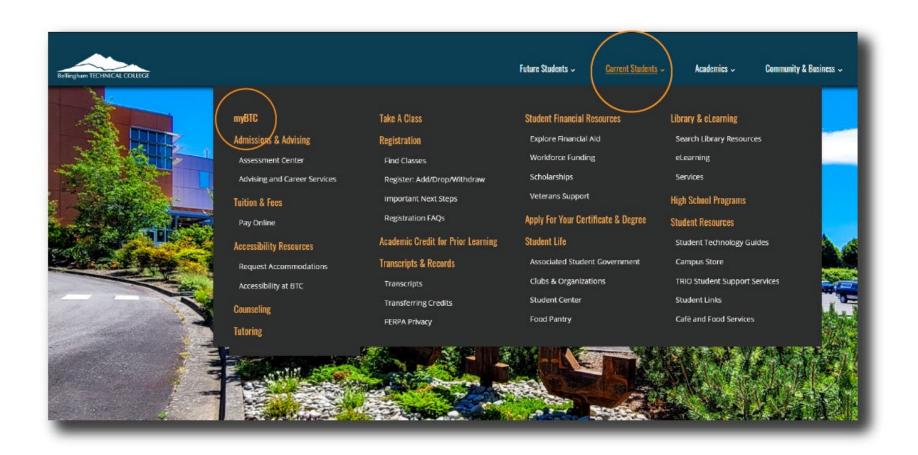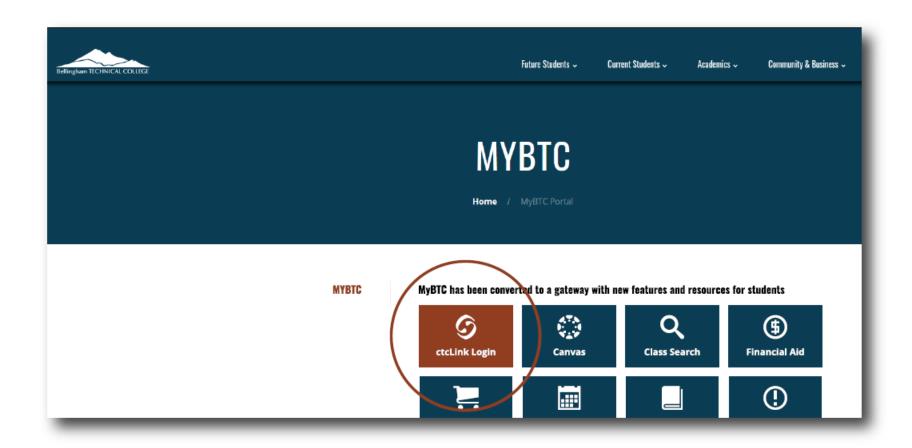# Reset your ctcLink Password
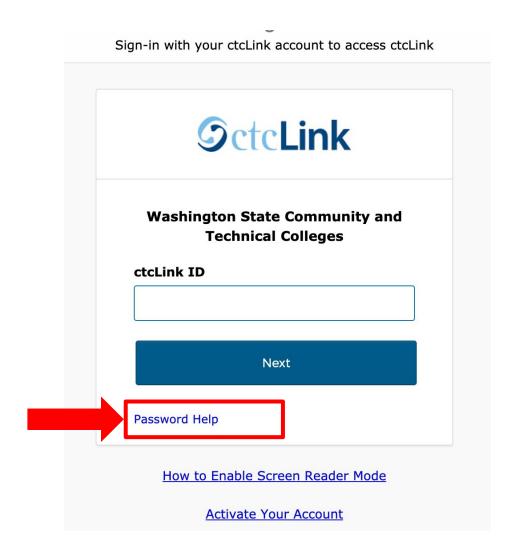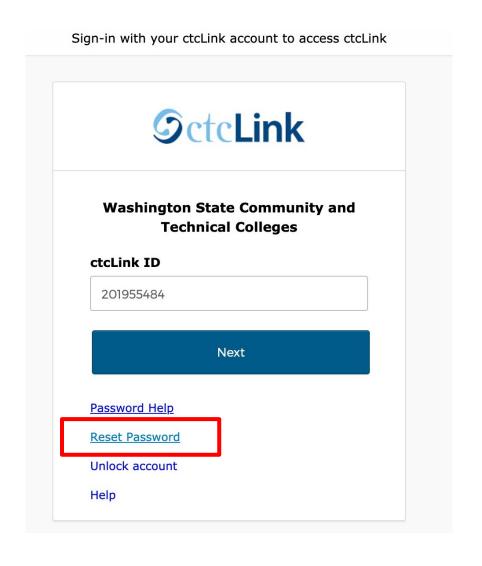
**Step 1:** Open a browser and go to the BTC website.
Click *on Current* Students > **myBTC**
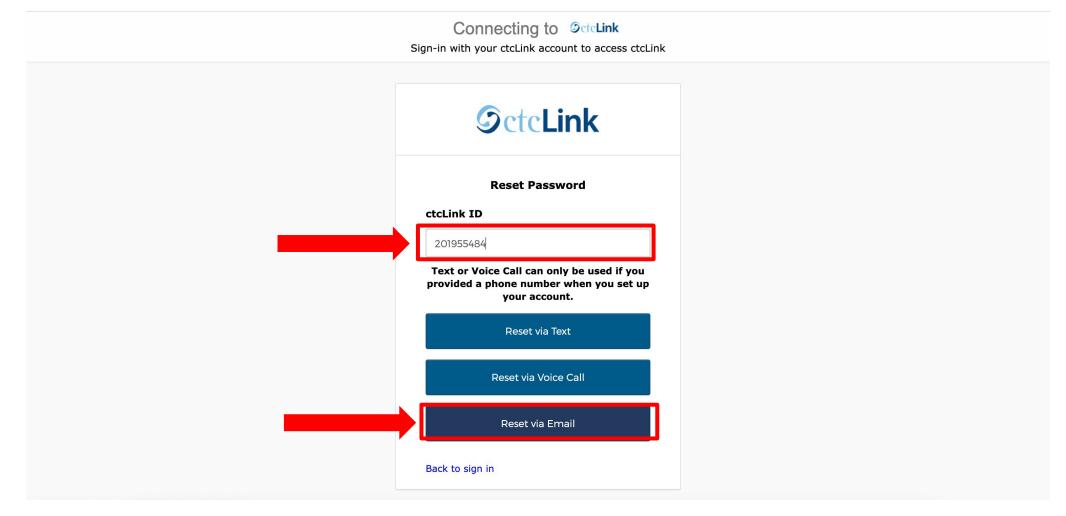
Step 2: Click on the ctcLink icon.

**ctcLink**

**Washington State Community and Technical Colleges**

**ctcLink ID**

[                    ]

Next

Password Help

How to Enable Screen Reader Mode

Activate Your Account

Password Help

Reset Password

Unlock account

Help

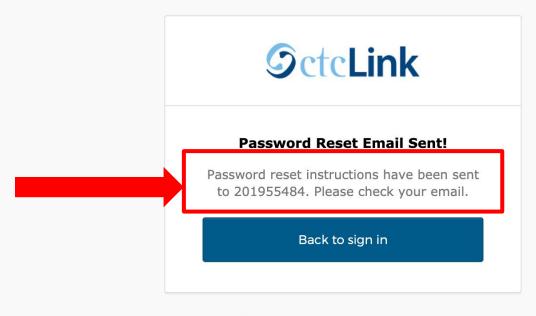# Step 3: Click Password Help. Then click Reset Password.

Step 4: Enter your ctcLink ID, your 9-digit student number that starts with either 101 or 201. Then select your reset option.

All users can Reset via Email using the email address entered when they activated their ctcLink account.
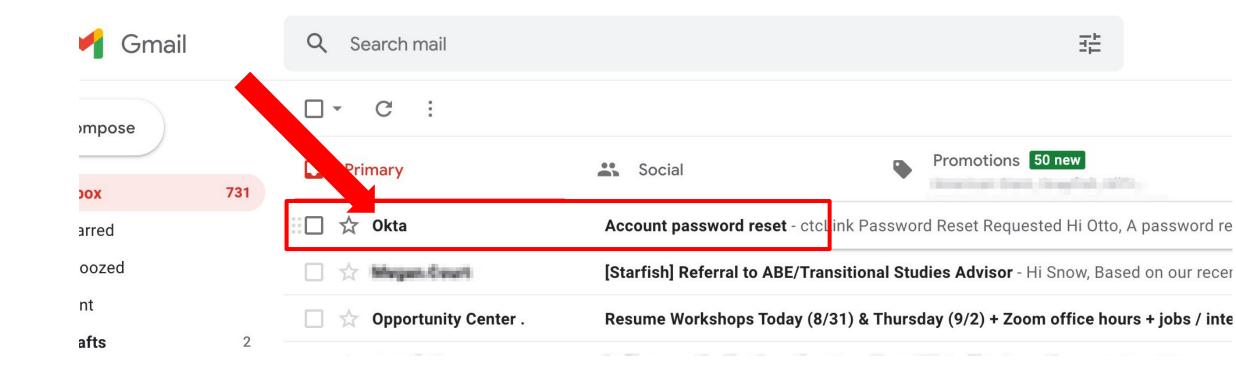
Connecting to ⊙ctcLink

Sign-in with your ctcLink account to access ctcLink

⊙ctcLink

**Password Reset Email Sent!**

Password reset instructions have been sent to 201955484. Please check your email.
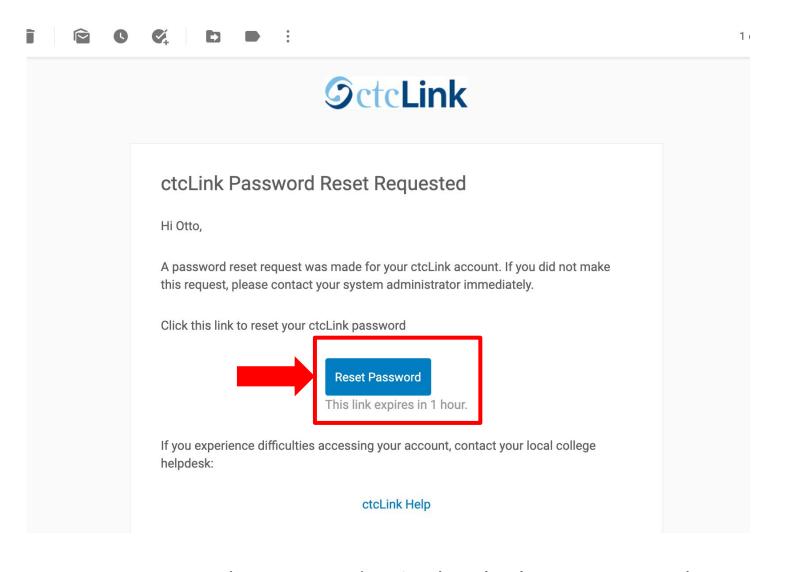
Back to sign in

How to Enable Screen Reader Mode

Activate Your Account

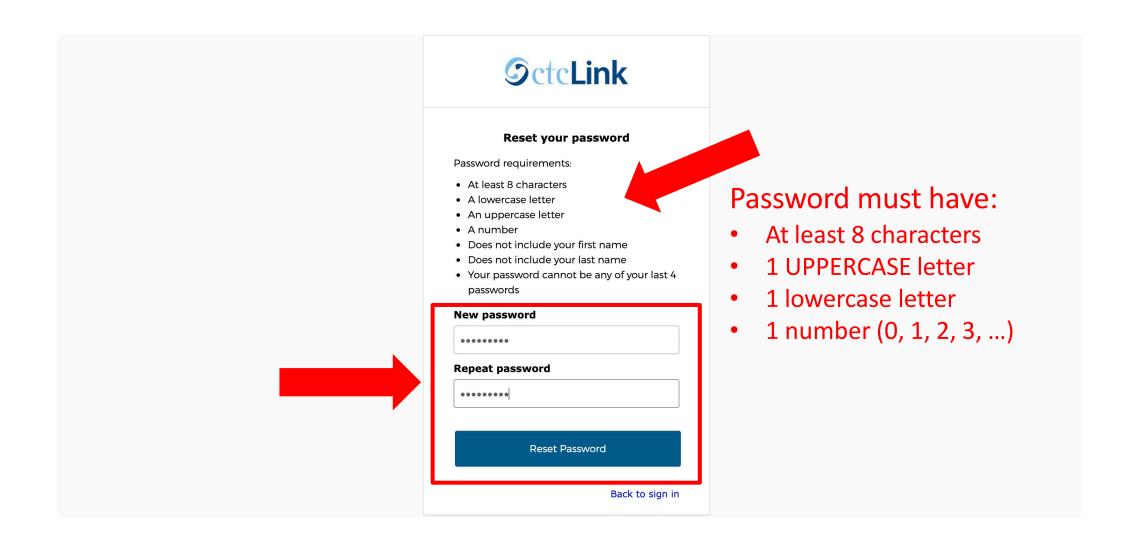Step 5: Review the *Password Reset Email Sent* notice and log in to your email account.
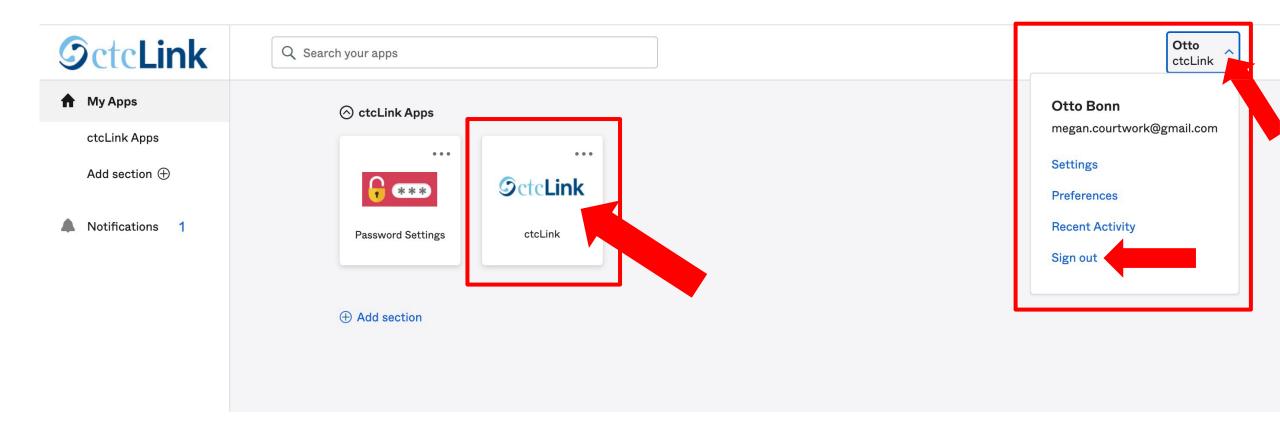
**Step 6:** Open the email from Okta with the subject line "*Account password reset*". If you don't see the email in your inbox, please check your junk or spam folders.

**Step 7:** Click Reset Password. Reminder! The link expires 1 hour after you receive it.

**Step 8:** Refer to the *password requirements* to create a new password. Then enter it again to confirm and click Reset Password.

Your password has been reset!

**Step 9:** Click the ctcLink tile to access your ctcLink account. Click the arrow on the right if you need to log out.